



Sweep someone off their feet.

Please offer your seat to someone who needs it. Pregnant women, the elderly and injured could all use your help. And while we thank you for riding the **T**, we ask you to consider the health and well-being of your fellow passengers. **Courtesy counts.**



Massachusetts Bay Transportation Authority

Driven by Customer Service



It's a slam dunk.

Please dispose of trash and old newspapers in station receptacles. Don't leave trash in your seating area. And while we thank you for riding the **T**, we ask you to consider your fellow passengers at all times. **Courtesy counts.**



Massachusetts Bay Transportation Authority

Driven by Customer Service



It's a breath of fresh air for everyone.

Smoking is not permitted here, nor on station platforms or MBTA grounds. You could be fined up to \$100. And while we thank you for riding the **T**, we ask you to consider the health and well-being your fellow passengers. **Courtesy counts.**



Massachusetts Bay Transportation Authority

Driven by Customer Service



Peace and quiet. It has a nice ring to it.

Please limit your cell phone usage, loud conversations can disrupt everyone around you. And while we thank you for riding the **T**, we ask you to consider your fellow passengers at all times. **Courtesy counts.**




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We're offering more smiles per mile.

We're taking an aggressive role to raise our level of courtesy and professionalism. Each employee is undergoing rigorous customer service training. And while we thank you for riding the , we also thank you for your feedback to help us improve.

Courtesy counts.



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